

Our Privacy Policy

GB Energy is committed to keeping the personal information of its Stakeholders accurate, confidential, secure and private.

Your Privacy:

- ✓ Your privacy is important and we want you to understand our practices with respect to gathering personal information and the uses we make of personal information.
- Privacy deals with personal information, that is, information about an identifiable individual such as names, addresses, email addresses and telephone numbers.
- ✓ This Policy is compliant with the Privacy Act 1988 (Cth), its National Privacy Principles and other applicable legislation incorporating privacy provisions. In applying the National Privacy Principles we seek to protect an individual's privacy by ensuring that the handling and use of personal information by us is always fair.

What personal information do we collect?

- ✓ For landowners and occupiers affected by our Project, we will collect information about you and the activities that occur on your property in order to minimise the impacts of our on you and your property. We will collect personal information when we make contact with you about our Project and when you contact us.
- ✓ If you are not directly affected by our Project, but wish to learn more about it, we may collect your personal information when you contact us about the Project.
- ✓ We may collect and use your personal information in circumstances other than those set out in this Privacy Policy where you have consented to such other collection or use.

Use and disclosure of your personal information:

- ✓ We may use and disclose personal information collected in connection with the Project to:
 - provide you with information about our Project;
 - assist with the design and implementation of the Project;
 - respond to your enquiry, feedback or complaint about the Project;
 - discuss other matters relating to the Project with you; and
 - support ongoing pipeline operations and maintenance.
- We may also use personal information for related purposes that would be reasonably expected by you (or otherwise as required or authorised by law).
- ✓ Where you have provided personal information to us we will assume that you have consented to the collection, use and any disclosure of that information necessary to fulfil any of the purposes set out above, unless you tell us otherwise. Personal Information we hold will be used by us, our related bodies corporate and contractors for the purposes set out above. Related bodies corporate and contractors who use the information we hold may be located overseas.
- We do not collect or use personal information for any purpose other than as set out above. If we wish to use your personal information for a new purpose unrelated to the purpose of collection, we offer you the means to consent to this new purpose.
- We do not generally collect sensitive information. If the personal information concerned is sensitive information then its collection, use or disclosure by us is conditional upon your consent. This includes information about your race or ethnic origin, politics, religious or philosophical beliefs, membership of a professional or trade association or union, sexual preferences or practices, health or a criminal record.
- We have implemented systems which are designed to ensure that your personal information is not disclosed without your consent for a purpose other than those set out above (or for related purposes that would be reasonably expected by you), except if necessary to prevent a threat to life or health, required or authorised by law or reasonably necessary to enforce a law.



Security of your personal information:

- ✓ We have implemented security policies, rules and technical measures to protect the personal information that we have under our control from:
 - misuse, interference and loss; and
 - unauthorised access, modification or disclosure.

All our employees and contractors, who have access to, and are associated with the processing of personal information, are obliged to respect the confidentiality of our records.

Quality of your personal information:

We take reasonable steps to ensure that your personal information is accurate, complete, up-to-date and relevant whenever we collect or use it.

Queries, accession records and complaints:

- If you wish to access the personal information we may hold about you, contact us by telephone on 1800 423
 637
- We will aim to provide you with a copy of the personal information we keep about you, within a reasonable time following the receipt of your request. We will endeavour to provide the information without any charge. However, we reserve the right to charge in exceptional circumstances; such circumstances could be where the information has to be retrieved from archives, or a large quantity has been requested. Such charges will represent actual costs of providing the information to you; we will not profit from your request.
- You will need to put your request in writing and we will require proof of your identity before providing the information.
- There may be reasons why we are unable to comply with your request for access, in which event you will be advised of those reasons.
- We allow you to seek correction of personal information we hold about you. If it is established that the information is misleading or is not accurate, complete, up-to-date or relevant, we will take reasonable steps to correct the information. If we disagree with a claim that personal information held by us is misleading or is not accurate, complete, up-to-date or relevant, you may ask that we attach an appropriate statement in this to this effect to the record.
- If you have any query on how your personal information is collected or used or would like to make a complaint about our treatment of personal information (including any potential breach of the Privacy Act 1988 (Cth)), details of your query or complaint can be provided to us by telephone on 1800 GB ENERGY. We have a formal procedure for dealing with complaints and we may ask you to put your complaint in writing. We will conduct an internal review of all complaints and advise you in writing of our findings. We want to hear from you if you have a complaint, as your privacy is important to us.

As GB Energy's Chief Executive Officer, I am committed to working with our people to ensure that this Policy is communicated, understood, accepted and implemented. It will be continually reviewed and updated in response to the company's growth.

Tim Baldwin Chief Executive Officer, GB Energy 23 December 2022